

Reflektive Release Notes

Reflektive Q3 2025

Introduction

We are pleased to announce the Q3 2025 update of Reflektive. This document provides information about issues resolved in this update.

Document Revision

This section lists the initial publication and any changes or updates that follow.

Table 1: Revision Information

Revision Information	
Revision Date:	August 07, 2026
Revised Document Version Number:	1.0
Details of Revision:	Initial Version

Issues List

The following table includes the client-reported and internally-found issues addressed in this release.

Table 2: Issue Descriptions and Resolutions

Zendesk Ticket IDs	Internal ID	Issue Title	Issue and Resolution Details
N/A	PUL-33300	Text Overlapping in Review PDF Between Bar Graph Labels and Rating Comments	Fixed an issue in the Review PDF export where long bar graph labels in response distribution results were not truncated, causing them to overlap adjacent rating comments; bar graph label truncation is now applied consistently in pdf-v2 v1.1.7.
N/A	PUL-33368	Manager Review Nudge Sent After Review Already Completed	Fixed a defect where a review cycle's status could remain set to "Reviews In Progress" instead of transitioning to "Review Cycle Completed" after a report was delivered to the direct report, causing managers (including former managers) to continue receiving Manager Review Nudge emails for reviews they had already completed and delivered.

N/A	PUL-33374	Dashboard reports failing to load in Intelligence > Dashboards due to Elasticsearch instability and empty groups display defect	Resolved Elasticsearch node instability (disk usage, GC pauses, network errors) by increasing ES disk space, upgrading instance configuration, and optimizing slow queries identified via new slow-query monitoring; also fixed an application-level defect causing dashboard groups to display incorrectly as empty once ES performance was restored
N/A	PUL-33387	Completed performance review forms no longer deleted when a participant is terminated and the review cycle is republished or launched	The review cycle publish/launch process previously soft-deleted (destroyed) review forms for any participant flagged as a non-reviewee (e.g., due to termination), even if that review had already been completed and delivered. The destroy logic has been updated to exclude completed review forms from this cleanup, so completed reviews for terminated or otherwise removed participants are retained and remain exportable regardless of cycle status.
N/A	PUL-33389	CSV Export Missing Split Columns for Pivoted Dashboard Reports	Fixed an issue where exporting a pivoted dashboard report to CSV collapsed the pivot values (e.g., Complete/Incomplete) into a single aggregate column instead of separate columns per pivot value; the CSV export request now includes the pivot configuration so exported columns match the on-screen report.
N/A	PUL-33412	Recognize Someone insight notification under Your Actions was non-functional due to a click handler wiring/routing defect	Fixed a broken click handler on the "Recognize Someone" insight notification under Your Actions so it correctly navigates to the Recognition tab

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